

# RAPID IMPROVEMENT WORKSHOP (KAIZEN)

## ACCOMPLISH PERFORMANCE IMPROVEMENT IN DAYS RATHER THAN MONTHS.

Rapid improvements will help develop your organization's operational excellence. Focus areas include productivity, effectiveness, safety, and waste reduction.

Some of the key objectives of the Kaizen philosophy include eliminating waste, quality assurance, just-in-time delivery, standardized work, and the efficient use of the equipment and facility layout. An example of the Kaizen philosophy in action is the Toyota production system. Suggestions for improvement are encouraged and rewarded, and the production line is stopped when a malfunction occurs.

# BREAKTHROUGHS TO EFFECTIVELY IMPLEMENT AND SUSTAIN HIGH-IMPACT OPPORTUNITIES.

A Rapid Improvement Workshop (Kaizen) event is appropriate for businesses seeking to implement Lean principles.

Our Kaizen Rapid Improvement Event is an intensive workshop including training, implementation, and transformation of a selected area. It is an intense team effort to provide process improvement.

# THOSE WHO FOLLOW THIS APPROACH OFTEN EXPERIENCE BREAKTHROUGH RESULTS SUCH AS:

#### **✓ LESS WASTE**

Inventory is used more efficiently, as are employee skills.

#### ✓ EMPLOYEE SATISFACTION

People have a direct impact on the way things get done.

### **✓ COMMITMENT**

Team members have more of a stake in their job and are more inclined to commit to doing a good job.

#### **✓ RETENTION**

Satisfied and engaged people are more likely to stay.

#### **✓ COMPETITIVENESS**

Increases in efficiency tend to contribute to lower costs and higher quality products.

#### ✓ CONSUMER SATISFACTION

Coming from higher quality products with fewer faults.

#### **✓ PROBLEM SOLVING**

Looking at processes from a solutions perspective allows employees to solve problems continuously.

#### **✓ TEAMWORK**

Build and strengthen existing teams.

# MUCH OF THE FOCUS IN KAIZEN IS ON REDUCED "WASTE," AND THIS WASTE TAKES SEVERAL FORMS:

- Movement moving materials around before further value can be added to them.
- **Time** spent waiting (no value is being added during this time).
- **Defects** which require re-work or must be thrown away.
- Over-processing doing more to the product than is necessary to give the "customer" maximum value for money.
- **Variations** producing bespoke solutions where a standard one will work just as well.

### **WORKSHOP FORMAT**

3-5-day intensive workshop including training, implementation, and transformation of a selected area.

Each Kaizen event requires a cross-functional team of 7-10 people for optimum performance. Approximately one-half of them work in the chosen area and one-half from other areas that implemented changes might impact.

Let Impact Washington's continuous improvement experts help your team utilize this essential Lean tool and establish a mechanism and a practice toward progressing in a continuous improvement culture.

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